DaimlerChrysler

EMISSIONS RECALL TO REPROGRAM YOUR VEHICLE'S POWERTRAIN CONTROL MODULE

Dear Jeep® Grand Cherokee Owner:

DaimlerChrysler has determined that some 1999 and 2000 model year Jeep Grand Cherokee vehicles may be in violation of Federal and/or California emission regulations.

The problem is... The On-Board Diagnostic system on your Grand Cherokee (identified on the enclosed form) may not reset the readiness codes, as required by

Federal and California regulations, when a generic scan tool is used.

What DaimlerChrysler and your dealer will do...

DaimlerChrysler will repair your vehicle free of charge (parts and labor). To do this, your dealer will reprogram your vehicle's powertrain control module. The work will take about 1/2 hour to complete. However, additional time may be necessary depending on how dealer appointments are scheduled and processed.

What you must do... Simply **contact your dealer** right away to schedule a service appointment.

> > Bring the enclosed form with you to your dealer. It identifies the required service to the dealer.

If you have questions or concerns which the dealer is unable to resolve, If you need help...

please contact the DaimlerChrysler Customer Assistance Center at

1-800-853-1403. A representative will assist you.

If you have already experienced the problem described above and have paid to have it repaired, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement: DaimlerChrysler Customer Assistance Center, P.O. Box 1040, St. Charles, MO 63302-1040. Attention: Recall Center.

In order to ensure your full protection under the emission warranty made applicable to your vehicle by Federal law, and your right to participate in future recalls, it is recommended that you have your vehicle serviced as soon as possible. Failure to do so could legally be determined to be a lack of proper maintenance of your vehicle. Further, without this repair, your vehicle may fail a state or local emission inspection test.

We are sorry for any inconvenience but trust you understand our interest in clean air and your continued satisfaction with our products. Thank you for your attention to this important matter.

Buckle up for Safety

Customer Services Field Operations DaimlerChrysler Corporation If you live in California and don't have this recall performed...

The State of California requires the completion of emission recall repairs prior to vehicle registration renewal. In addition, the State requires that every vehicle must pass an emission test (SMOG Check) every two years and before it is sold. Without the free service we are providing, your vehicle may be more likely to fail this test and require that you make costly repairs.

How the state knows that the recall has not been performed...

State of California regulations require DaimlerChrysler to provide the Department of Motor Vehicles with a record of all vehicles that have not had the recall service performed

Your dealer will provide you with a Vehicle Emission Recall Proof of Correction Form after the recall service is performed. Be sure to save this form since the California Department of Motor Vehicles may require that you supply it as proof that the recall has been performed.