

DAIMLERCHRYSLER

SAFETY RECALL TO INSTALL A SECONDARY DETENT SYSTEM ON YOUR VEHICLE'S FLOOR SHIFTER

Dear Grand Cherokee/Grand Wagoneer Owner:

To facilitate the safe operation of your vehicle, DaimlerChrysler Corporation will modify the floor shifter of some **1993 through 1998 model year Jeep® Grand Cherokee and 1993 model year Jeep Grand Wagoneer vehicles** equipped with an automatic transmission.

This modification will help ensure that you have properly placed the shifter lever fully into the "Park" position by making it very difficult to inadvertently place the shifter lever between the "Park" and "Reverse" positions.

The problem is...

DaimlerChrysler has determined that, in certain circumstances when a driver has not placed the shifter lever fully into the "Park" position and leaves the engine running, the vehicle may unexpectedly move rearward after seeming to be stable. Unintended rearward movement of a vehicle could injure those in and/or near the vehicle.

As with all vehicles, you should never exit the vehicle while the engine is running and should always remove the key from the ignition and apply the parking brake before leaving the vehicle.

What DaimlerChrysler and your dealer will do...

DaimlerChrysler will modify your vehicle (identified on the enclosed form) **free of charge (parts and labor)**. To do this, your dealer will install a secondary detent system to the floor shifter assembly. The work will take less than ½ hour to complete. However, additional time may be necessary depending on how dealer appointments are scheduled and processed.

What you must do to ensure your safety...

- Simply **contact your dealer** right away to schedule a service appointment. Ask the dealer to hold the parts for your vehicle or to order them before your appointment.
- **Bring the enclosed form with you to your dealer.** It identifies the required service to the dealer.

If you need help...

If you have questions or concerns which the dealer is unable to resolve, please contact the DaimlerChrysler Customer Assistance Center at 1-800-853-1403. A representative will assist you.

If your dealer fails or is unable to remedy this condition without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590, or call the toll-free Auto Safety Hotline at 1-888-327-4236.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

*Buckle up
for Safety*

Customer Services Field Operations
DaimlerChrysler Corporation
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