DAIMLERCHRYSLER

SAFETY RECALL TO INSPECT YOUR MINIVAN'S REAR SEAT BELTS AND REPLACE THEM IF NECESSARY

Dear Chrysler Minivan Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

DaimlerChrysler Corporation has determined that a defect, which relates to motor vehicle safety, exists in some **1997 through 1999 model year Dodge Caravan, Plymouth Voyager and Chrysler Town & Country short wheel base minivans.**

The problem is...	**The mastic sound barrier patches on your minivan** (identified on the enclosed form) **may loosen and drop into the rear seat (3rd row) outboard seat belt assemblies. This could cause the rear outboard seat belts to become inoperative.**
What DaimlerChrysler and your dealer will do...	**DaimlerChrysler will repair your vehicle free of charge (parts and labor).** To do this, your dealer will replace the mastic patches with foam pads and inspect the rear seat belt assemblies and replace them if necessary. The work will take less than one hour to complete. However, additional time may be necessary depending on how dealer appointments are scheduled and processed.
What you must do to ensure your safety...	➢ Simply **contact your dealer** right away to schedule a service appointment. Ask the dealer to hold the parts for your vehicle or to order them before your appointment. ➢ **Bring the enclosed form with you to your dealer.** It identifies the required service to the dealer.
If you need help...	If you have questions or concerns which the dealer is unable to resolve, please contact the DaimlerChrysler Customer Assistance Center at 1-800-853-1403. A representative will assist you.

If you have already experienced the problem described above and have paid to have it repaired, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement: DaimlerChrysler Customer Assistance Center, P.O. Box 1040, St. Charles, MO 63302-1040, Attention: Reimbursement.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590, or call the toll-free Auto Safety Hotline at 1-888-327-4236.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services Field Operations
DaimlerChrysler Corporation
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Buckle up for Safety