

DAIMLERCHRYSLER

*Buckle up
for Safety!*

CUSTOMER SATISFACTION NOTIFICATION – OIL PUMP DRIVE GEAR

Dear: (Name)

The satisfaction of our customers is very important to DaimlerChrysler. Because of this, we are requesting owners of some **2005 model year Jeep® Wrangler vehicles equipped with a 4.0L engine** to contact their dealer to have the following service performed.

The problem is... **The oil pump drive gear on your Jeep (VIN: xxxxxxxxxxxxxxxx) may wear out prematurely and cause engine failure due to a loss of oil pressure.**

What your dealer will do... **DaimlerChrysler will repair your vehicle free of charge (parts and labor).** To do this, your dealer will inspect and replace the oil pump drive gear if necessary. Inspection and gear replacement will take about one hour to complete. If the camshaft gear is also found to require replacement, an additional 8 or 9 hours will be required. However, additional time may be necessary depending on how dealer appointments are scheduled and processed.

What you must do... Simply **contact your dealer** right away to schedule a service appointment. Ask the dealer to hold the parts for your vehicle or to order them before your appointment. **Remember to bring this letter with you to your dealer.**

If you need help... If you have questions or concerns which your dealer is unable to resolve, please contact DaimlerChrysler at 1-800-853-1403.

Please help us update our records, by filling out the enclosed prepaid postcard, if any of the conditions listed on the card apply to you or your vehicle. Be sure to print the last eight (8) characters of the VIN (VVVVVVVV) and notification code E05 on the postcard.

If you have already experienced this condition and have paid to have it repaired, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement: DaimlerChrysler, P.O. Box 610207, Port Huron, MI 48061-0207, Attention: Reimbursement.

We're sorry for any inconvenience, but we believe that this service will help to ensure your continuing satisfaction with your vehicle. Thank you for your attention to this important matter.

Customer Services Field Operations
DaimlerChrysler Corporation
Notification Code E05