

## SAFETY RECALL K13 FRONT INNER FENDER LINERS

Dear: (Name)

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Chrysler has decided that a defect, which relates to motor vehicle safety, exists in some 2007 through 2010 model year Jeep<sub>®</sub> Wrangler vehicles.

The problem is...

What your dealer will do...

Chrysler will repair your vehicle free of charge (parts and labor). To do this, your dealer will trim the fender liners and replace the fender liner fasteners. Also, the brake tubes in the affected areas will be inspected for damage and replaced if necessary. The work will take about ½ hour to complete. If brake tube replacement is required, an additional 2 hours will be required. However, additional time may be necessary depending on service schedules.

What you must do to ensure your safety...

Simply **contact your Chrysler, Jeep, or Dodge dealer** right away to schedule a service appointment. Ask the dealer to hold the parts for your vehicle or to order them before your appointment. **Please bring this letter with you to your dealer.** 

If you need help...

If you have questions or concerns which your dealer is unable to resolve, please contact Chrysler at 1-800-853-1403.

If you have already experienced this condition and have paid to have it repaired, please send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Chrysler Customer Assistance, P.O. Box 21-8007, Auburn Hills, MI 48321-8007, Attention: Reimbursement. Once we receive and verify the required documents, reimbursement will be sent to you within 3 weeks.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to http://www.safercar.gov.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services Field Operations Chrysler Group LLC Notification Code K13